

Ashford Health & Wellbeing Board (AHWB)

Partner Quarterly Update for Healthwatch – Quarter 2: July to September 2017

<p>What's going on in our world</p>	<ul style="list-style-type: none"> • Working closely with EKUHFT re Senior Management changes and A&E plans to ensure public are clearly communicated with • Currently working on Hospital Discharge in East Kent • Please promote our online survey https://www.surveymonkey.co.uk/r/EastKentdischarge • We will be doing six Enter & View visits to the 3 East Kent hospitals to talk to patients plus visits to Community patients • We are also visiting East Kent Hospitals in partnership with East Kent Mencap to assess what additional support they offer patients with learning difficulties as part of our work on the Accessible Information Standard.
<p>Success stories since last AHWB</p>	<ul style="list-style-type: none"> • Launched our Healthwatch Help Cards for people who need additional support at an NHS appointment. All NHS organisations apart from Thanet CCG have pledged • Awarded Investors in Volunteers
<p>What we are focusing on for the next quarter <u>specific to the key projects</u></p>	<ul style="list-style-type: none"> • We will be looking at both Patient Transport provided by G4S and Out of Hours GP services provided by Primecare • We will be visiting Care Homes in the Ashford area • We will be launching a checklist to support GP surgeries and the CCG when practices have to close
<p>Anything else relevant to AHWB priorities NOT mentioned above</p>	<ul style="list-style-type: none"> • We are calling on all organisations to sign the Time to Change pledge to support people with mental health. We have signed, have you?
<p>Strategic challenges & risks including horizon scanning?</p>	<ul style="list-style-type: none"> •
<p>Anything else the Board needs to know</p>	<ul style="list-style-type: none"> •
<p>Signed & dated</p>	<p>John Bridle 03.10.17</p>